

Voter	Thinking about our session together, what is standing out?: 1
1	Listen and apply
2	Community voice
3	Importance of diversity in ideas, importance of feedback from the community the problem affects
4	The tension between problems related to racial equity and feedback that is fraught with white fragility
5	Feedback and Diversity of ideas, great to add onto what we are already doing
6	HCD can be used in SO MANY areas of our organization. I believe we are already using pieces, but I am happy to have the tools to be able to put all those pieces together
7	Importance of diversity and inclusion of community feedback.
8	We are doing this way more than we realize in our work.
9	Efficiency. Best solutions. Expanding on all voices.
10	remembering to put the people we are supporting first by collecting their feelings, thoughts, ideas
11	approaches for engaging community involvement in finding solutions
12	Post cards, feedback cards, relationship focused
13	Useable resources made available to participants
14	Importance of collecting feedback and gathering information up front.
15	Thoughtful listening processes and facilitation to inform action.
16	The need to connect with people without preconceived ideas, in an effort to collaborate towards problem solving
17	Sadly I had to get on the call late due to a conflict that came up. I will review recorded version to catch myself up.
18	How the design thinking process can be so effectively integrated into serving a community in a sustainable way
19	The value of free-flowing brainstorming, without judgment. Not being too prescriptive in trying to understand the needs of those you're seeking to work with
20	the reminder of the magnificent impact of listening
21	Clearly more information is better than less. How do you know when you have enough?
22	Listening to feedback to connect with the community we serve.
23	Importance of feedback from people we serve
24	Formalizing the process. Love the postcard for collecting info from community.
25	Actionable results

Quantity over Quality

What was a high point or something that went particularly well?: 1

Learning that the community input piece should be before and during
Engagement from presenters! Y'all are great!
Connecting in the breakout rooms
The presentation of the way individually reflecting creates a huge diversity of ideas
I appreciated the conversation with peers about how this aligns with our work.
Postcard idea
nice to connect in the break out room
The breakout session highlighted that we are all trying to do better with human centered design!
engaged participants
Everyone posting in the chat simultaneously
Break out groups for free discussion among participants was great.
Simultaneous chat additions in Zoom
I appreciate how tangible and applicable you made this information. I feel like I can leave this training with concrete ideas for collaboration!
How comprehensive the process was laid out
the hospital example to explain HCD
breakout groups & the affirmation that comes from opportunities to connect with colleagues
Break-out rooms, the ideas gained from this session.

What was a low point or something that might have been challenging?: 1

It was all excellent

I honestly can't think of one, this was the best presentation I've been to in a while

Starting off with technical difficulties

Not having the rest of my team here to gather all the great ways to move forward

Lack of time to explore this concept more in depth.

Not enough time in the breakout room for everyone to share.

The hospital example - wasn't expecting that

Technical difficulties to start

Needing more time to hear from all participants in breakout

Went to get different headphones right when breakouts started so missed the start of that

It was a little hard to keep up with everything you said that was NOT on the slides.

Ironically, more presenting than listening

I would have liked to have had some notes ahead of time, so I can take notes as we chat.

The Zoom link not working

Keeping up with all the golden content you were pouring out to us!

Ironically, more presenting than listening

What is one learning from today that you will apply to your grant application?: 1

Idea and feedback process

Seeking feedback and using it to inform process moving forward

Ways to gather feed back from community

More diverse research and generation of ideas

Incorporate how we are giving our community a voice in our process.

community voice

quantity over quality... diversity of thought.

Use human-centered design when planning public engagement

pre-info gathering directly from end users.

More careful enunciation of community ownership process

Constantly searching for and receiving feedback, research is a collaborative and iterative process

Talk more about the process and less about the proposed "idea" or "solution"

Simultaneous chat

emphasize how we're listening and how we're utilizing feedback

Youth voice

Think about how to go to people more effectively

Post cards

Ensure that those impacted by the problem are invited to help inform a solution